

दूरसंचार विभाग
दूरसंचार अभियांत्रिकी केंद्र
Department of Telecommunications
Telecommunication Engineering Centre
Khurshid Lal Bhawan, Janpath, New Delhi- 110001.

No. 6-NWG/2017-FN/TEC

Date: 10.09.2021

Subject: 5th meeting of National Working Group (NWG)-12 corresponding to ITU-T Study Group-12 on 21th September 2021 – Reg.

The 5th meeting of National Working Group (NWG)-12 corresponding to ITU-T SG12 is scheduled to be held on **21th September 2021** from **15:00 Hrs to 17:00 Hrs** as online meeting.

2. The status of ongoing contributions prepared and submitted to ITU-T SG12 is-

- a) The Indian contribution on "Artificial Intelligence (AI) Quotient (AI-Q) for indexing and Rating AI Algorithm" [Document No- T17-SG12-C-0490] was submitted and presented to ITU-T SG12 in online meeting held from 07-11 September 2020.

Outcome: The above said contribution was accepted by ITU-T and resulted in to creation of new work item **E.AIQ "Artificial Intelligence Quotient (AI-Q) for indexing and rating AI algorithms used in conversational AI systems employed for customer service management, service optimization and management as part of service quality assessment methodologies"** under ITU-T SG12. (Attached).

What Next: All the NWG-12 members are requested to provide contributions on work item **E.AIQ**, so that the contributions on E.AIQ can be submitted to ITU-T SG12 in its meeting scheduled from 12-21 October 2021, to take it forward. The same will be discussed during proposed NWG-12 meeting.

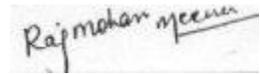
3. In addition to the above, fresh contributions, if any, against the study questions/ area of working under ITU-T SG-12 (available at <https://www.itu.int/net4/ITU-T/lists/loqr.aspx?Group=12&Period=16>) are also invited.

4. Your inputs and valuable feedback is requested on the above so that the same can be discussed in NWG-12 to be held on 21th September 2021 from 15:00 Hrs to 17:00 hrs. The outcome of the

proposed NWG-12 meeting will help formulating and sending Indian contributions to the next ITU-T SG12 E-meeting scheduled from 12-21 October 2021.

5. The current Study period of ITU-T SG12 is ending in March 2022. Areas of work/ study questions for the new Study period (2021- 2024) is slated to be finalized in WTSA 2020 (held once every four years to take stock of the previous 4 years of ITU study period and to finalize the roadmap for next 4 year of new study period). India (DoT) in coordination with ITU will be hosting the WTSA 2020 in March 2022 at Hyderabad.

Meeting Link: <https://bit.ly/38U6uKy>



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Encl- as above

To:

1. All the Members of NWG-12

Copy for kind information to,

1. Sr. DDG TEC, New Delhi
2. DDG (FN) & Chairman NWG-12
3. AD (IT)- for uploading Meeting Notice on TEC website